

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for**

# **Jurys Inn Liverpool**

### **Introduction**

We are located approximately a 10-15 minute walk from Liverpool City Centre, in the heart of the Albert Dock. Adjacent to the Echo Arena, BT Convention Centre and approximately 2 minutes' walk to the Beatles Story and Tate Museum. With 310 rooms over 6 floors accessible by lift and accessible rooms on nearly every floor – our hotel is suitable for people with all kinds of access needs.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01512443777 or email [jurysinnsliverpool@jurysinns.com](mailto:jurysinnsliverpool@jurysinns.com).

### **Pre-Arrival**

- We are close to many major transport links:

Liverpool Lime Street Railway Station: approximately 20 – 25 mins walk.

Liverpool Central Railway Station: approximately 15 – 20 mins walk.

Liverpool James Street Railway Station: approximately 10 – 15 mins walk.

Moorfield's Railway Station: approximately 10 – 15 mins walk.

Liverpool One Bus & Coach Station: approximately 5 – 10 mins walk.

- We use a local taxi firm who have an accessible taxi service available – Comcabs, who can be contacted on (0151 298 2222).
- Most Arriva and Stage Coach buses are accessible to wheelchair users.

### **Car Parking and Arrival**

- There are 2 entrances to the hotel. The lower ground entrance is at the front of the hotel which is where the ‘drop off’ zone is located. The reception area can be accessed via the lifts. There is also the ground floor entrance which is accessed from the rear of the building. This will be used when walking to and from the car park.
- We do not have any onsite parking facilities however; we offer 25% off at the waterfront carpark between 9-24 hours for £10.50. The car park has operating lifts at all entrances.
- There are also 3000 spaces offered around the Albert Dock which is within walking distance from the hotel. Parking is free for accessible customers displaying a valid international Blue Badge.
- The surface from the car park to the hotel is even tarmac / paving. The car park is well lit and en route to the hotel there is street lighting.
- When entering the building there are automatic doors – the lower ground entrance doors are locked between the hours of 00:00–06:00. The ground floor entrance is open 24 hours.

### **Main Entrance / Reception / Welcome Area**

- The reception is located immediately inside the front doors on the ground floor with no steps.
- There is a lift available to all floors from the reception. The ground floor is level throughout and access is available to all floors by lift.
- You can also access the reception area from the lower ground floor entrance by using the lifts.
- Pushchairs and wheelchairs can manoeuvre easily around reception, the lobby and bar areas.

- There are chairs and sofas available in reception.
- The flooring in the lobby and ground floor is marble. In the restaurant the floor is mainly carpeted, with a small section that is wooden. The bar has a slated floor and small areas which are carpeted and wooden.
- All areas in reception and the lobby are well lit.
- All Guests can check in at the main reception desk but we could offer a check in in another area if requested. There is a lower desk available for wheelchair users at the main reception.
- We frequently accommodate show rounds of the property - we would advise to pre-book with our Sales team, on 0151 244 3807



## **Bedrooms**

- We have no ground floor bedrooms, but every floor is accessible by lift.
- On nearly every floor there are both fully accessible and partly accessible bedrooms. All of the beds are lower, bedside units and coffee stations and there are no doors on the wardrobes.
- Bedroom doors are marked with the door number on the front - these are not raised in Braille format.
- All furniture in the bedrooms can be moved around at the guests request and can also be removed.
- The beds in our accessible rooms are doubles. These rooms all interconnect to a standard room so carers/ relatives can stay next door and the doors can be left open

between the 2 rooms. We offer a complimentary room for carers.

- The space next to the bed for wheelchair users to transfer onto the bed is 70.5".
- The height of the beds to the top of the mattress is 22".
- The clear space under the beds in the accessible rooms is 7".
- The bedroom is lit with LED wall lights and 2 spotlights above the bed. Additional lighting can be requested but is not guaranteed.
- All bedding is feather, Non allergenic bedding can be requested but it is not guaranteed.
- Deaf alerter's are provided free of charge from reception, a hearing loop can be hired in if requested in advance.
- A selection of our accessible bedrooms has large button telephones. The phones have a flashing light indicator enabling the call to be seen and heard.
- Instructions on how to activate subtitles on the TV can be obtained from reception.





### **Bathrooms, Shower-rooms and Toilets (Ensuite or Shared)**

- A fully accessible room has no bath in the bathroom but there is a wet room shower, with a seat attached to the wall. Partly accessible comes with a bath and we provide a step to gain access into the bath.
- All bathrooms are equipped with grab rails in the bathrooms and there is flat access from the bedrooms to the en-suites.
- The clear door opening width of the bathroom door is 35".
- In fully accessible bathrooms the shower is separate, in the partly accessible bathrooms the shower is above the bath.
- The height of the WC from floor to seat is 19" and the transfer side when looking at the WC is to the right.
- The height of the wash basin 27.5" and there is clear space under the sink.

- Support/grab rails are located next to the toilets.
- The taps throughout are lever and turn style.
- The shower dials are on a turn mechanism only in the partly accessible rooms.
- The bathrooms are well lit with wall lights and florescent tubes over the mirrors which are fully encased.
- There are red emergency pull cords located in the bathrooms with re-set boxes for these located inside the bedroom doors and next to the bed.
- Our taps in our accessible bathrooms have been embossed with hot and cold tactile markers.
- There is a seat height raiser available upon request.



### **Public Areas - Halls, Stairs, Landings, Corridors**

- The corridors are well lit with wall lights and spotlights in the ceiling; the corridor width is 58" wide.
- The flooring on all corridors is carpeted.

- We have three lifts from reception to all floors - these do not come with audible announcements (the lift buttons are equipped with braille and they all have mirrors).
- The refuge areas are located on each corridor stairway with a refuge call point at each

### **Public Areas - Lounges, Lobbies**

- Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main doors which have a clear opening width of 91".
- These areas are level throughout with access space between furniture, with a combination of high and low tables, couch and bucket chairs.
- These areas are all well lit with ceiling lights, wall lights and we also have floor lamps.
- The flooring is a mixture of marble and carpet.
- There are TV's in the lobby/lounge area - we have 3 TV's in our bar.
- Food and drink can be consumed in these areas if requested.
- The nearest WC's and accessible WC is located on the same level just past the front desk on the left hand side.

### **Restaurant/Dining Room, Bar & Bar area**

- The bar and restaurant are located on the ground floor and are level throughout.
- There is space for wheelchairs and push chairs and furniture can be moved if necessary.
- The lights in the bar and restaurant are dimmed in the evenings but remain on during the day.
- The flooring is wooden with a small carpeted area at the front of the restaurant.
- We try to accommodate any dietary requests and ask that we are informed in advance.



- We will happily provide room service where necessary.
- Both bar and restaurant food will be bought to you when ready, breakfast is a self service buffet. Assistance is available if necessary.
- Staff can read out the menu if required and we also provide on request menus in braille.
- All of our crockery is white, cutlery silver and the tables do not have cloths on them.
- The nearest WC and accessible WC is on the same level just past the front desk

### **Public Toilets**

- The public/accessible WC's are located on the ground floor just past the front desk. The accessible WC is a unisex toilet and it is not locked.
- There are no ramps or steps to gain access to the toilets.
- Both external and internal access doors are 35".
- There is clear space for a wheelchair (when facing the WC) to the left hand side and this is 28".
- The height of the WC from floor to seat is 19".
- There is a grab rail (when facing the WC) to the left of the toilet.
- If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.



- Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.

## **Conference and Meeting Rooms**

- We have 10 meeting rooms in total.
- The clear door opening width to the meeting rooms is 57".
- There is level access throughout. Either floor is suitable for a wheelchair or a pushchair.
- All areas are well lit with spotlights and wall lights.
- Furniture can be moved in the suites and also the lobby areas upon request.
- The floor surfaces are all carpeted
- The contact for conference/meeting hire is Megan McGuinness--01512443807/01512443777  
[megan\\_mcguinness@jurysinns.com](mailto:megan_mcguinness@jurysinns.com)
- There are WC's and accessible WC's located on the conference floor.



## **Additional Information**

- We welcome assistance dogs and would provide a water bowl.
- LED lighting is used throughout the entire building.
- The signage used in the hotel is of a medium font on a grey/silver background - pictograms are not used.
- There is WIFI at the hotel, free to access with a valid email
- One of the main attractions is Albert dock which is where we are located. They have accessible access information on the Visit Liverpool website.
- All of our staff receive regular training that includes disability awareness training.
- Each floor contains a refuge point in case of an emergency evacuation. If you have specific access requirements with regards to evacuating during an emergency evacuation please make this known to reception. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. The meeting point is at the bicycle racks at the rear of Brighton train station.

### **Contact Information**

Address (Inc postcode):      Jurys Inn Liverpool 31 keel wharf  
L3 4FN

Telephone:                      01512443777

Email:                              jurysinnsLiverpool@jurysinns.com

Website:                            <http://liverpoolhotels.jurysinns.com/>

Hours Of Operation:            Open all year

Local Carers:

**Address**

Mount Vernon Green,  
Hall Lane, Liverpool,  
L7 8TF

**Telephone            0151 709 0990**

**Fax                      0151 709 9326**

**Minicom**            **0151709 4962**  
**E-mail**            [info@localsolutions.org.uk](mailto:info@localsolutions.org.uk)

Local Equipment Hire:            Shopmobility Liverpool One, 35 Strand St,  
   Liverpool L1 8LT  
**Phone: 0151 707 0877**

Local Accessible Taxi:            01517228888 - must be pre-booked in advance

Local Public Transport:            [www.traveline.info](http://www.traveline.info)