

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

Property

Access Statement for **Jurys Inn Oxford**

Introduction

We are a city centre hotel and are approximately a 2 ½ miles from town centre. The hotel is situated on the outskirts of Oxford near the A34 and A40. The hotel is about a 45 minute walk to the city centre and is all on flat ground.

We have 240 bedrooms, leisure club and 21 meeting and functions rooms.

Throughout the hotel there is level access to most facilities.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01865489988 or email

jurysinnoxford@jurysinns.com.

Photo Hotel Front



Pre-Arrival

- The nearest railway station is Oxford parkway; situated 2 miles away and a 25mins walk away. The main station of Oxford is Oxford Station and is 3 miles away, approx. 15/20 min drive, access is possible by wheel chair and there is one dropped kerb at both stations.
- We use a local taxi firm who have an accessible taxi service available - they advise that these are pre-booked in advance as they cannot guarantee they will be available 01865 240000 (101 Taxis).
- All Oxford bus routes operated with low floor buses. There are a few older single deck buses still in service without a ramp or a designated wheelchair space, but they are low floor. A few services are not yet wheel chair accessible, so its advised to call Oxford Bus Company customer services on 01865 785400 to see which journeys will have a wheelchair accessible bus that day or search on info@oxfordbus.co.uk
- All of the bus stops are located at the front of the train station.
- To take the bus from the town centre to Jurys Inn, take the No. 6 bus which runs from Magdalen Street. The streets in the area surrounding the bus stop and property are of an even build.

Car Parking and Arrival

- We do have onsite parking facilities. There are 6 allocated spaces for accessible parking.
- Parking is free for all guests visiting the hotel.
- The surface from the car park to the hotel is even tarmac.
- The car park is well lit and en route to the hotel there is street lighting.
- There are drop off bays opposite the front door, and a dropped kerb nearby.
- When entering the building there are automatic doors - these are never locked as we have a 24 hour manned reception. There are no steps to the main entrance or ramps there are level access throughout.

- If a guest is not able to take their own luggage to the bedroom - we will take it for them.
- The opening width of our automatic doors is 91”.

Main Entrance / Reception / Welcome Area

- The reception is located immediately inside the front doors on the ground floor with no steps.



- There is a platform lift available to access bar and restaurant from the reception.
- Pushchairs and wheelchairs can manoeuvre easily around reception, the lobby and bar areas.
- There are chairs and sofas available in reception; where we can serve food and drink.
- The flooring throughout the hotel is a mixture of carpet and vinyl.
- All areas in reception and the lobby are well lit with LED spotlights in the ceilings and we also have floor lamps in reception.
- Staff can check in at the main reception desk but we could offer a check in in another area if requested.

- We frequently accommodate show rounds of the property - we advise to pre-book in advance.



Bedrooms

- We have 240 bedrooms, most of these accessible by lift. 82 of these are only accessible by stairs.
- On every floor accessible by lift and ground floor there are both fully accessible and partly accessible bedrooms. All the beds are lower, bedside units and coffee stations and there are lower rails in the wardrobes.
- Bedroom doors are marked with the door number on the front - these are not raised in Braille format.
- The beds in 7 of our accessible rooms are doubles. One room we have 2 single beds.
- The space next to the bed for wheelchair users to transfer onto the bed is 70.5".
- The height of the beds to the top of the mattress is 22".
- The clear space under the beds in the accessible rooms is 7".
- The bedroom is lit with LED ceiling lights and 2 bed side lamps above the bed. Additional lighting can be requested but is not guaranteed.
- All bedding is feather, non-allergenic bedding is available.
- Instructions on how to activate subtitles on the TV can be obtained from reception.



Bathrooms, Shower-rooms and Toilets (Ensuite or Shared)

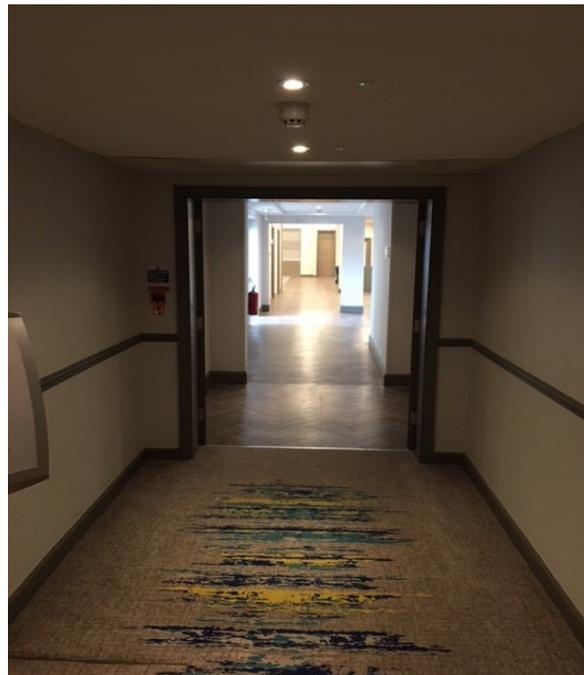
- A fully accessible room has no bath in the bathroom but there is a wet room shower, with a seat attached to the wall.
- All bathrooms are equipped with grab rails in the bathrooms and there is flat access from the bedrooms to the en-suites.
- The clear door opening width of the bathroom door is 35".
- The height of the WC from floor to seat is 19" and the transfer side when looking at the WC is to the right.
- The height of the wash basin 27.5" and there is clear space under the sink.
- Support/grab rails are located next to the toilets.
- The taps throughout are lever and turn style.
- The shower dials are on a turn mechanism only in the partly accessible rooms.
- The bathrooms are well lit with ceiling and mirror LED light which are fully encased.
- The towels are white.
- There are red emergency pull cords located in the bathrooms with re-set boxes for these located inside the bedroom doors and next to the bed.
- Our taps in our accessible bathrooms have been embossed with hot and cold tactile markers.

- There is a seat height raiser available upon request.
- A bathing board is available upon request.



Public Areas - Halls, Stairs, Landings, Corridors

- The corridors are well lit with wall lights and spotlights in the ceiling; the corridor width is 58" wide.
- The flooring on all corridors is carpeted.
- We have one lift from reception to the bar and restaurant – one lift for the conference and meeting rooms and one for the new extension block (the lift buttons are equipped with braille and they all have mirrors). The lift announces which floor you are on as the door opens.
- The refuge areas are located on each corridor stairway with a refuge call point at each one.



Public Areas - Lounges, Lobbies

- Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main doors which have a clear opening width of 91".
- These areas are level throughout with access space between furniture, with a combination of high and low tables, couches and bucket chairs.
- These areas are all well-lit with ceiling lights and we also have floor lamps.
- The flooring is a mixture of vinyl and carpet.
- There are TV's in the lobby/lounge area and in our bar.
- Food and drink can be consumed in these areas if requested.
- The nearest WC's below the bar and accessible WC are located on the same level just through the conference lobby.

Restaurant/Dining Room, Bar & Bar area

- The bar and restaurant are located on the 1st and 2nd floor from the main lobby and are level throughout these are accessible by an accessible platform lift or stairs.
- The clear width to each area is 62" for the bar and 56" for the restaurant.
- There is space for wheelchairs and push chairs and furniture can be moved if necessary.
- The lights in the bar and restaurant are dimmed in the evenings but remain on during the day. This can be adjusted upon request.
- The flooring is a mixture of vinyl and carpeted area all through the restaurant.
- We try to accommodate any dietary requests and ask that we are informed in advance.
- We provide 24hr room service; this is a reduced menu after 10pm. A tray charge applies.
- Both bar and restaurant food will be brought to you when ready, breakfast is a self-service buffet. Assistance is available if necessary.
- Staff can read out the menu if required.
- All of our crockery is white, cutlery silver and the tables have cloths on them during dinner in the restaurant.
- The nearest WC and accessible WC is on the same level just past the restaurant.



Public Toilets

- The public/accessible WC's are located on the ground floor just past the restaurant. The accessible WC is a unisex toilet and it is not locked.

- There are no ramps or steps to gain access to the toilets.
- Both external and internal access doors are 35".
- There is clear space for a wheelchair (when facing the WC) to the left hand side and this is 28".
- The height of the WC from floor to seat is 19".
- There is a grab rail (when facing the WC) to the left of the toilet.
- If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.
- Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.



Conference and Meeting Rooms

- We have 21 meeting rooms in total. 9 on the ground level and rest on the first level and they are accessible by lift.
- The clear door opening width to the meeting rooms is 57".
- There is level access throughout. Either floor is suitable for a wheelchair or a pushchair.
- All areas are well lit with LED spotlights
- Furniture can be moved in the suites and also the lobby areas upon request.

- The floor surfaces are all carpeted
- The contact for conference/meeting hire is 01865489900
- There are WC's and accessible WC's located directly outside of the meeting rooms.

Additional Information

As health, comfort and safety are of the utmost importance to us, our hotel staff have received disability awareness training. Please do contact our Front Office Manager if there is something that needs our attention. We will endeavour to ensure that your individual needs are met wherever reasonably possible.

Advice about evacuation should you need assistance (in the unlikely event of an emergency) should be discussed directly with the hotel.

Personal Emergency Evacuation Plan (PEEP)

We understand that many disabled people will be able to leave the building unaided; however, some may require assistance. Therefore, we would like to offer you the opportunity to have a Personal Emergency Evacuation Plan (PEEP) to ensure that you can leave the building safely in the event of an emergency. The plan will explain what options you wish to take in the event of a fire evacuation. The plan will also state who is designated to assist you in our evacuation should you require this.

- LED lighting is used throughout the entire building.
- The signage used in the hotel is of a medium font on a grey/silver background - pictograms are not used.
- The local hospital is John Radcliff hospital, located along the A40 in Oxford about 5 miles from the hotel.
- WIFI is free at the hotel.
- One of the main attractions is Oxford City centre
- All of our staff receives regular training that includes disability awareness training.

Each floor contains a refuge point in case of an emergency evacuation. If you have specific access requirements with regards to evacuating during an emergency evacuation please make this known to reception. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. The meeting point is in the car park at the front of the hotel.

Contact Information Address :

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Oxford, Oxfordshire, OX2 8AL**

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01865 489988

Email:

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