

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

Property

Access Statement for **Jurys Inn Hinckley Island**

Introduction

We are located within easy reach of the M6, M69 and M1 and 2.5 miles from Hinckley town centre, the hotel is suitable both for leisure guests and business and conferences. The hotel entrance is situated on flat ground with the carpark & roads being tarmac and path that is paved and has drop kerbs.

We have 362 bedrooms with 4 accessible bedrooms suitable for wheelchair users situated on the ground floor with step free access, wider doorways & accessible bathroom facilities. We also have 8 bedrooms also on the ground floor which have wider doorways & grab rails.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01455 631122 or email jurysinnhinckleyisland@jurysinns.com



Pre-Arrival

- The nearest railway station is Hinckley Station which is 2.1 miles away, and the nearest mainline station is Nuneaton which is 5 miles away.
- Both stations have taxis available. If you require an accessible taxi our preferred taxi agent, A1 provides appropriate cabs if booked in advance, the contact details for the A1 taxi is 01455 615161.
- The hotel is not on a bus route.
- The main road outside the hotel is tarmac and we have dropped kerbs with pathed paths.
- There is a local company that can hire mobility equipment (see contact information below)
- We have menus available in Large Print.

Car Parking and Arrival

- We do have onsite parking facilities. Our carpark can hold up to 600 cars with 9 access spaces; these 9 spaces are located at the front of the hotel and have assistance phone numbers should the guest require assistance from their cars.
- The surface from the car park to the hotel is tarmac.
- There is a drop kerb at all entrances to the hotel.
- The carpark has lighting throughout.
- The carpark is free of charge.
- We have a 24 hours concierge service to assist with luggage if required.
- Our drop off point is directly in front of the main reception which has dropped kerbs.
- All entrances comprise of an automatic sliding door (sensored) The opening width of our automatic doors is 110 cm.

Main Entrance / Reception / Welcome Area

- Reception is on the ground floor and has level access throughout.
- The floor surface throughout reception is marble.
- The area is well lit with overhead lighting and wall lighting.

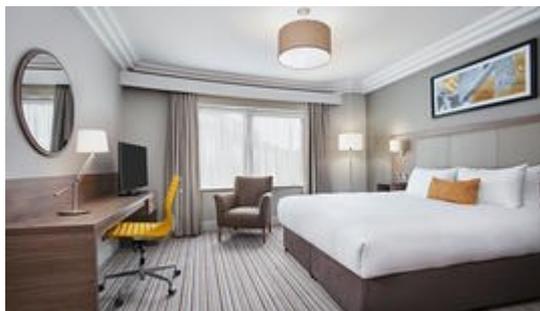
- The area is very spacious and offers seating.
- We have a portable hearing loop system available and reception staff have been trained in using it.
- We have a magnifying glass and reading glasses available at reception upon request.
- A familiarisation tour is available upon request.
- Please make any special requirements known either at time of booking or to our reception team upon arrival.
- We frequently accommodate show rounds of the property - we advise to pre-book with our Director of Business Development, Jamie Taylor.



Bedrooms

- We have 143 ground floor rooms; all other rooms are accessible by lift.
- We have 4 fully accessible ground floor rooms with pull cords, lowered facilities and the provision to interconnect to another room should this be needed by a carer, for example. There is 650mm space under the dressing tables in these rooms. Deaf guard pillows and a portable hearing loop are available upon request. The emergency evacuation notices are sited between 900mm and 1200mm.
- We have an additional 8 basic accessible ground floor rooms with lowered facilities, grab rails and wider doorways. These have 2 double beds so can be used as twin rooms or family rooms. Furniture can be re-arranged.
- Bedrooms have carpets and bathrooms are tiled.
- Non-allergy bedding can be provided upon request.
- There are no steps upon entry to bedrooms.
- 135 Family rooms available, plenty of space to store pushchairs or wheelchairs. Ground floor available.
- Bedroom televisions have a text subtitle facility.
- Bedroom furniture can be re-arranged by guest/staff if required.

- For our guests who are hearing impaired we have door bells available on request, which have a flashing LED light to alert them when somebody is at the door.



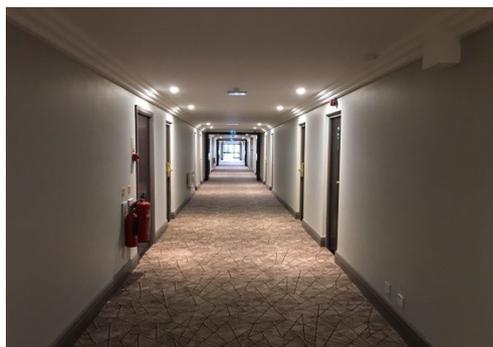
Bathrooms, Shower-rooms and Toilets (Ensuite or Shared)

- All bedrooms are en-suite.
- All bathrooms are equipped with grab rails and there is flat access from the bedrooms to the en-suites.
- The clear door opening width of the bathroom door is 64 cm.
- The 4 fully accessible rooms have wet room bathrooms, with pull cords and grab rails. Toilet seat raisers & bathmats are available upon request. Doors in these bathrooms open outwards and have a rail on the inside of the door to assist with closing. They also have swing top waste bins.
- The height of the WC from floor to seat is 41cm and the transfer side when looking at the WC is to the right.
- The height of the wash basin 88cm and there is clear space under the sink.
- Support/grab rails are located next to the toilets.
- The taps throughout are lever and turn style.
- The shower dials are on a turn mechanism only in the partly accessible rooms.
- The bathrooms are well lit with wall lights and florescent tubes over the mirrors which are fully encased.
- The towels are white.
- There are red emergency pull cords located in the bathrooms with re-set boxes for these located inside the bedroom doors and next to the bed.
- Our taps in our accessible bathrooms have been embossed with hot and cold tactile markers.
- There is a seat height raiser available upon request.
- A bathing board is available upon request.



Public Areas - Halls, Stairs, Landings, Corridors

- The corridors are well lit with wall lights and spotlights in the ceiling; the corridor width is 226cm wide.
- The flooring on all corridors is carpeted.
- We have 2 lifts in the bedroom area servicing all bedrooms; we also have 2 flights of stairs. Lifts have Braille signage are carpeted inside and have a mirror.
- Bedroom corridors are generous and plenty wide enough to accommodate a wheelchair
- We have a refuge area at the end of each corridor - reception will be aware of any people in-house with accessibility needs and the fire team are trained to assist these guests in event of evacuation



Public Areas - Lounges, Lobbies

- Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main doors which have a clear opening width of 110 cm.
- These areas are level throughout with access space between furniture, with a combination of high and low tables, couch and bucket chairs.
- These areas are all well-lit with ceiling lights, wall lights and we also have floor lamps.
- The flooring is a mixture of marble and carpet.
- There are TV's in the lobby/lounge area - we have 2 TV's in our bar.
- Food and drink can be consumed in these areas if requested.
- The nearest WC's and accessible WC are located on the same level adjacent to the restaurant on the left hand side of the reception.

Restaurant/Dining Room, Bar & Bar area

- The restaurant and bars are situated on the ground floor with level entry from reception and main entrance area
- Our piazza bar is an 'open space' and leads on from the reception/lobby area; it has both carpet & tiled floors and plenty of natural light. A variety of chairs are available.
- Our Triumph bar can be entered via 2 doorways, one of the doors has a step up to it but the other is level entry from the corridor. The floor is carpeted and a variety of chairs are available. TV's are on the wall in this bar and always have subtitles on. There are both wall lights and ceiling spotlights. It is a darker area than the piazza bar.
- The lights in the bar and restaurant are dimmed in the evenings but remain on during the day
- Our Marco Pierre White restaurant is situated off the ground floor with level entry from the reception/lobby. A variety of chairs are available upon request. The restaurant is on 2 levels with a ramp between the two, this has a continuous handrail 900mm-1100mm above the ramp. It has both ceiling and wall lighting. A variety of chairs are available upon request.
- Breakfast is buffet style although staff can assist if required. Dinner and lunch is usually plated.
- We are able to cater for a variety of special dietary requirements, although we recommend mentioning this upon booking or check in so we can advise the chef. We also cater for children.

- Toilets are located off our main thoroughfare corridor
- Large print menus are available and or reading glasses and a magnifying glass are available if required
- The clear width to each area is 142 cm for the bar and 204 cm for the restaurant.
- There is space for wheelchairs and push chairs and furniture can be moved if necessary.
- Both bar and restaurant food will be brought to you when ready, breakfast is a self-service buffet. Assistance is available if necessary.
- Staff can read out the menu if required.
- All of our crockery is white, cutlery silver and the tables do not have cloths on them except in our Marco Pierre White Restaurant
- The nearest WC and accessible WC is on the same level just adjacent the restaurant.



Public Toilets

- The public/accessible WC's are located on the ground floor just past the restaurant. The accessible WC is a unisex toilet and it is not locked.
- There are no ramps or steps to gain access to the toilets.
- External door width is 62 cm and internal access door is 58 cm.
- There is clear space for a wheelchair (when facing the WC) to the left hand side and this is 80 cm.
- The height of the WC from floor to seat is 48 cm.
- There is a grab rail (when facing the WC) to the left of the toilet.

- If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.
- Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.



Conference and Meeting Rooms

- We have 24 meeting rooms on a variety of floors throughout the hotel
- 20 of our rooms are either on the ground floor or accessible by a lift, there are just 4 rooms that are accessible by 30 stairs each and a step to access the room
- We have a portable hearing loop which can be used in meeting rooms
- Rooms have a short pile carpet and adjustable lighting
- 19 of our meeting rooms have air conditioning
- 22 of our meeting rooms have natural daylight
- The Lakeside Suite is split into 2 levels with 3 steps to enter and a further 3 steps to continue into the rooms, these steps have handrails
- The Paris Suite has 3 steps to enter which has a handrail, there are 3 side entrances to this room with a small step at each entrance
- All areas are well lit with spotlights and wall lights.
- Furniture can be moved in the suites and also the lobby areas upon request.
- The floor surfaces are all carpeted
- The nearest accessible toilets run along the main corridor
- For further information regarding meeting rooms you can contact our events team on 01455 631122 (opt 3) who will be able to discuss any specific requirements with you
- A hearing loop can be provided if requested in advance.
- There are WC's and accessible WC's located directly outside of the meeting rooms.



Additional Information

As health, comfort and safety are of the utmost importance to us, therefore hotel staff have received disability awareness training. Please do contact our Front Office Manager if there is something that needs our attention. We will endeavour to ensure that your individual needs are met wherever reasonably possible.

Advice about evacuation should you need assistance (in the unlikely event of an emergency) should be discussed directly with the hotel.

Personal Emergency Evacuation Plan (PEEP)

We understand that many people will be able to leave the building unaided; however, some may require assistance. Therefore, we would like to offer you the opportunity to have a Personal Emergency Evacuation Plan (PEEP) to ensure that you can leave the building safely in the event of an emergency. The plan will explain what options you wish to take in the event of a fire evacuation. The plan will also state who is designated to assist you in our evacuation should you require this.

- We welcome assistance dogs and would provide a water bowl.
- LED lighting is used throughout the entire building.
- The signage used in the hotel is of a medium font on a grey/silver background - pictograms are not used.
- The nearest A&E is Nuneaton approximately 5 miles away, the nearest doctors is in Hinckley approximately 2 miles away, reception will be able to give further information if required
- Free WiFi is available throughout the hotel..
- All of our staff receives regular training that includes disability awareness training.

Each floor contains a refuge point in case of an emergency evacuation. If you have specific access requirements with regards to evacuating during an emergency evacuation please make this known to reception. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. The meeting point is in second bay up in the main car park of the hotel.

Address (Inc. postcode): Hinckley Island Hotel A5 Watling Street Hinckley
Leicestershire LE10 3JA

Telephone: 01455 631122

Email: jurysinnhinckleyisland@jurysinns.com

Website: <https://www.jurysinns.com/hotels/hinckley-island>

Hours Of Operation: 24 hours

Local Carers: <http://localcarers.co.uk/>

Local Equipment Hire: Central Mobility - 08454 305 405
<http://www.centralmobility.co.uk/stairlifts-hinckley.cfm>

Local Accessible Taxi: A1 Taxis - 01455 615161
<http://www.a1taxihinckley.co.uk/> Accessible taxi's available if pre-booked
<http://www.a1taxihinckley.co.uk/wheelchair-accessibility.html>

Local Public Transport: Hinckley railway station:
http://www.nationalrail.co.uk/stations_destinations/HNK.aspx Nuneaton railway station:
http://www.nationalrail.co.uk/stations_destinations/NUN.aspx