

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Jurys Inn Cork

Introduction

We are a city centre hotel and are approximately a 5 minute walk into Cork town centre with the main shopping area on Patrick Street. We are located 750m from Kent railway station and 150m from Cork bus station with easy access to Cork public transport. Cork Airport is 20 minutes drive from the hotel and can be easily reached by public bus.

We have 133 rooms over 5 floors. The ground floor has 5 bedrooms on it and every floor is accessible by lift. Disabled toilet for public access is located on the ground floor beside reception. All other areas of the hotel are also easily accessible for people with mobility difficulties. One of our ground floor rooms has been adapted for wheelchair users and has a full wet room.

We look forward to welcoming you. If you have any queries or require any assistance please phone (00353) 214943000 or email cki_operations@jurysinns.com.

Pre-Arrival

☒ The nearest railway station is Kent Station and is located approx a 5 min walk away, access is possible by wheel chair and there is one dropped kerb.

☒ We use a local taxi firm who have an accessible taxi service available - there are 3/4 wheelchair accessible cars in their fleet and they advise that these are pre-booked in advance as they cannot guarantee they will be available.

☒ All Cork City bus routes operate with low floor buses. There are a few older single deck buses still in service without a ramp or a designated wheelchair space.

Car Parking and Arrival

☒ We only have a limited car park on site however, public car parks are available nearby. On street parking is free for accessible customers displaying a valid international Blue Badge.

☒ The surface from the car parks to the hotel is even tarmac / paving slabs.

The car parks are well lit and en route to the hotel there is street lighting.

When entering the building there are automatic doors - these may be locked at night but we have a 24 hour manned reception. There is a ramp for a wheelchair access.

☒ Upon arrival we can give directions to the car park etc.

☒ If a guest is not able to take their own luggage to the bedroom - we will take it for them.

☒ The opening width of our automatic doors is 112cm.

Main Entrance / Reception / Welcome Area

- ☒ The reception is located immediately inside the front doors on the ground floor with no steps.
- ☒ There is a lift available to all floors from the reception. The ground floor is level throughout and access is available to all floors by lift.
- ☒ Pushchairs and wheelchairs can manoeuvre easily around reception, the lobby and bar areas.
- ☒ There are chairs and sofas available in reception.
- ☒ The flooring in the lobby and ground floor is carpet and tile, in the bar and restaurant is wooden and stone with carpeted and linoleum sections.
- ☒ All areas in reception and the lobby are well lit with hanging ceiling lights and LED spotlights in the ceilings and we also have desk lamps in reception seating area.
- ☒ Guest can check in at the main reception desk but we could offer a check in in another area if requested.
- ☒ We frequently accommodate show rounds of the property - we advise to pre-book with our Sales Manager, John Smalley.

Bedrooms

- ☒ We have 5 ground floor bedrooms, but every floor is accessible by lift.
- ☒ We have one fully accessible and several partly accessible bedrooms.
- ☒ Bedroom doors are marked with the door number on the front - these are not raised in Braille format.
- ☒ The bed in our fully accessible room is a double. The room interconnect to a second bedroom so carer/ relative can stay next door and the doors can be left open between the 2 rooms. If you wish to book fully/partially accessible room and/or a room for a carer please contact the hotel directly.

☒ The bedroom is lit with wall lights and 2 spotlights above the bed. Additional lighting can be requested but is not guaranteed.

☒ All bedding is non-feather.

☒ Pull-string panic alarms are installed in our ground floor fully accessible room & partially accessible bedrooms.

Bathrooms, Shower-rooms and Toilets (Ensuite or Shared)

☒ A fully accessible room has no bath in the bathroom but there is a wet room shower, with a seat. Partly accessible comes with a bath and railings.

☒ All bathrooms are equipped with grab rails in the bathrooms and there is flat access from the bedrooms to the en-suites.

☒ The clear door opening width of the bathroom door is 80cm.

☒ In fully accessible bathroom the shower is separate in the partly accessible bathrooms the shower is above the bath.

☒ The height of the WC from floor to seat is 47cm.

☒ The height of the wash basin is 76cm and there is clear space under the sink.

☒ In our fully accessible room and partially accessible bedrooms - support/grab rails are located next to the toilets.

☒ The taps throughout are lever and turn style.

☒ The shower dials are lever operated.

☒ The bathrooms are well lit with wall lights and florescent tubes over the mirrors which are fully encased.

☒ The towels are white.

☒ Our taps in our accessible bathrooms have been embossed with hot and cold tactile markers.

Public Areas - Halls, Stairs, Landings, Corridors

☒ The corridors are well lit with wall lights and spotlights in the ceiling; the corridor width is 150 cm wide.

☒ The flooring on all corridors is carpeted.

☒ We have two lifts from reception to all floors.

Public Areas - Lounges, Lobbies

☒ Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main doors which have a clear opening width of 112cm.

☒ These areas are level throughout with access space between furniture, with a combination of high and low tables, couches and bucket chairs.

☒ These areas are all well lit with ceiling lights, wall lights and we also have desk lamps.

☒ The flooring is a mixture of tile, carpet and wood.

☒ There are no TV's in the lobby/lounge area - we have 2 TV's in our bar.

☒ Food and drink can be consumed in these areas if requested.

☒ The nearest WC's and accessible WC is located on the same level just past the reception on the right hand side.

Restaurant/Dining Room, Bar & Bar area

☒ The bar and restaurant are located on the ground floor and are level throughout.

☒ There is space for wheelchairs and push chairs and furniture can be moved if necessary.

☒ The lights in the bar and restaurant are dimmed in the evenings but remain on during the day.

☒ The flooring is wooden and linoleum with a carpeted area in the restaurant.

☒ We try to accommodate any dietary requests and ask that we are informed in advance.

☒ Room service is available.

☒ Both bar and restaurant food will be brought to you when ready, breakfast is a self service buffet. Assistance is available if necessary.

☒ Staff can read out the menu if required

☒ The nearest WC and accessible WC is on the same level just past the reception.

Public Toilets

- ☒ The public/accessible WC's are located on the ground floor just past the reception. The accessible WC is a unisex toilet - please get key from reception.
- ☒ There are no ramps or steps to gain access to the toilets.
- ☒ The height of the WC from floor to seat is 47cm.
- ☒ Grab rail has been installed.
- ☒ Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.

Conference and Meeting Rooms

- ☒ We have 1 meeting room in total. It is located on the ground level.
 - ☒ The clear door opening width to the meeting rooms is 88cm.
 - ☒ There is level access throughout.
 - ☒ All areas are well lit with spotlights and fluorescent tubes.
 - ☒ Furniture can be moved in the suites and also the lobby areas upon request.
 - ☒ The floor surfaces are all carpeted
 - ☒ For conference/meeting room hire please contact reception.
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- ☒ There are WC's and accessible WC's located directly outside of the meeting rooms.

Additional Information

- ☒ We welcome assistance dogs and would provide a water bowl.
- ☒ LED lighting is used throughout the entire building.
- ☒ The signage used in the hotel is of a medium font on a grey/silver background - pictograms are not used.
- ☒ The local hospital is City General Hospital, located on Infirmary Road.
- ☒ WIFI is free in all areas of the hotel.
- ☒ All of our staff receive regular training that includes disability awareness training.

If you have specific access requirements with regards to evacuating during an emergency evacuation please make this known to reception. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. The meeting point is across the road from main entrance, at the corner of the bridge.

Contact Information:

Jurys Inn Cork

Telephone: (00353) 21 494 3000

Email:

cki_operations@jurysinns.com

Website: www.jurysinns.com

Grid Reference:

Hours Of Operation: Open all year

Local Equipment Hire: <http://www.mobilityequipmenthiredirect.com>

Local Accessible Taxi: - must be pre-booked in advance

