

## Green Visitors Charter

Jurys Inn Group has a proud tradition of delivering quality service to its customers. With your assistance, we intend to maintain and wherever possible, improve on the standards you, our customers, expect of us.

### **Our Values**

#### Put Safety First-

We are committed to putting safety first in everything we do.

#### Respect our Customers-

We engage with our customers to achieve the best energy solutions.

#### Work together –

We work collaboratively to achieve consistent results that are in Jurys Inns and the customers' collective interests.

#### Make a positive difference to reduce Carbon Emissions –

Jurys Inns will focus on achieving the objectives through implementation of energy management projects that minimise the economic burden on the organisation through the adoption of efficient environmental and financial management strategies. We intend to be proactive in helping to reduce our water and energy costs while operating in line with environmental obligations.

#### Earn Trust –

We work to earn the trust of others and deliver on commitments.

#### Hospitality –

We take pride in our work and operate in a professional manner at all times.

By following our **Responsible Visitors Charter**, you can help us with our goal of protecting the environment. Here are some ways in which you can help:

**Save Energy-** Switch off lights when they are not in use. Remove key cards from the wall box when leaving the room. Turn off Air- Con when window is open. Close Windows and curtains when heating is turned on.

**Use Alternative transport-** Walk, cycle or use public transport when travelling locally. For public transport please visit [www.milton-keynes.gov.uk/transport](http://www.milton-keynes.gov.uk/transport). For walking options please visit [www.mkweb.co.uk](http://www.mkweb.co.uk) or alternatively look in the 'Green File' at reception.

**Reduce, Reuse, Recycle-** We are currently working towards reducing our waste to landfill. Please help us to recycle all plastic, cardboard, and newspapers from the rooms by separating them from general non-recyclable items. For further information please contact our staff.

**Provide Feedback-** Please provide us with feedback on how we can make improvements in saving the environment. Put in writing on a feedback/ comment card available at reception or email [jurysinmiltonkeynes@jurysinns.com](mailto:jurysinmiltonkeynes@jurysinns.com)

**Protect the natural environment-** please do not litter. Central Milton Keynes has a large number of public bins, which also encourage recycling for all to use.

**Be water wise-** Do not run taps unnecessarily. All of our taps and showers have flow restrictors to reduce the amount of water used but does not affect the pressure. Our toilets have been modified to use the efficient amount of water required per flush. Do not flush inappropriate items down the toilet.

**Towel Policy-** Place used towels on the bathroom floor if you require them to be replaced, if not, please leave them hanging on the rail.

**Support Green tourism Businesses-** The Jurys Inn Group supports the Green Tourism Business Scheme (GTBS). For more information please go to [www.green-business.co.uk](http://www.green-business.co.uk)

We hope you have a very pleasant stay with us here in Milton Keynes. We look forward to seeing you soon.