

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors

Property

Access Statement for Jurys Inn Derby

Introduction

We are a city centre hotel and are approximately a 5 minute walk into the town centre. We are located close to Derby railway station (1.5 miles) and Derby bus station (1.1 miles); both have excellent public transport links to trains and buses to all locations across the UK. We have 213 rooms over 10 floors. The ground floor has no bedrooms on it but every floor is accessible by lift. On nearly every floor we have fully accessible rooms - suitable for people with all kinds of access needs.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01332 621 000 or email dbi_operations@jurysinns.com



Pre-Arrival

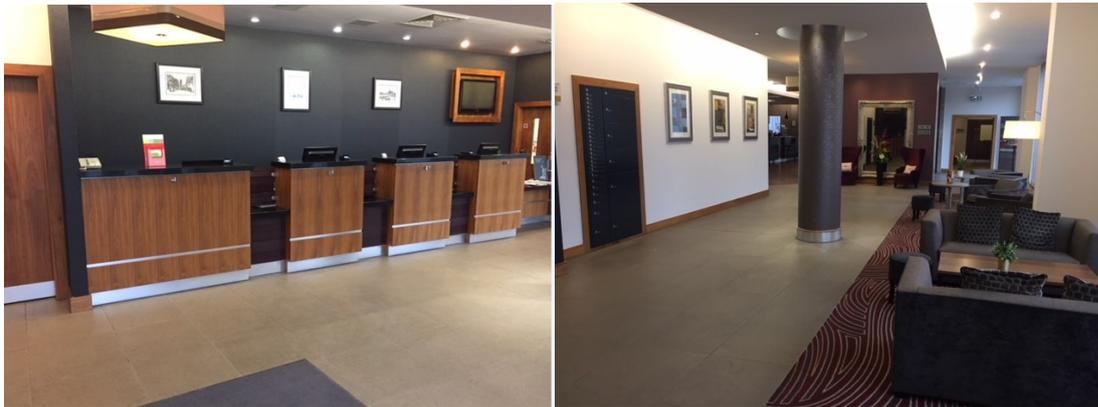
- The nearest railway station is Derby train Station and is located approx. a 6 minute taxi journey, access is possible by walking and takes around 25 minutes. The bus stop at the train station is located at the main entrance.
- All local bus routes operate with low floor buses with all routes being wheel chair accessible
- We use a local taxi firm who have an accessible taxi service available, as these need to be booked in advance please contact the hotel prior to your visit.
- Wheelchairs are available on request; as these need to be booked in advance please contact the hotel prior to your visit.

Car Parking and Arrival

- We do not have any onsite parking facilities however there is a public carpark opposite us called Chapel Street which has accessible spaces.
- The surface from the car park to the hotel is even tarmac / paving slabs.
- The car park is well lit and en route to the hotel there is street lighting.
- There are drop off bays opposite the hotel on King Street.
- When entering the building there are automatic doors. There are no steps to the main entrance or ramps, there is level access throughout.
- Upon arrival we can give directions to the car park etc.
- If a guest is not able to take their own luggage to the bedroom - we will take it for them.
- The opening width of our automatic doors is 49"

Main Entrance / Reception / Welcome Area

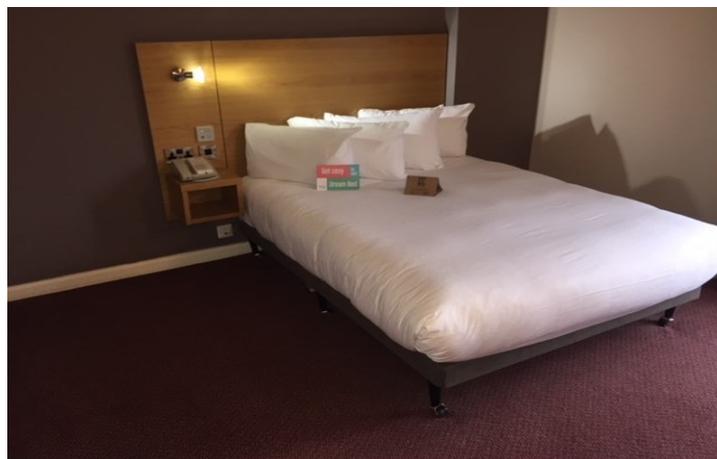
- The reception is located immediately inside the front doors on the ground floor with no steps.



- There is a lift available to all floors from the reception. The ground floor is level throughout and access is available to all floors by lift.
- Pushchairs and wheelchairs can manoeuvre easily around reception, the lobby and bar areas.
- There are chairs and sofas available in reception.
- The flooring in the lobby is marble.
- All areas in reception and the lobby are well lit with LED spotlights in the ceilings and we also have floor lamps in reception.
- Staff can check in at the main reception desk but we could offer a check in in another area if requested. There is a lower desk available for people in wheelchairs at the main reception.
- We frequently accommodate show rounds of the property - we advise to pre-book with our Sales Manager, please phone 01332 621 000 or email dbi_operations@jurusinns.com to make an appointment.

Accessible Bedrooms

- We have no ground floor bedrooms, but every floor is accessible by lift.
- On nearly every floor there are fully accessible bedrooms, all the beds are lower, bedside units and coffee stations and there are lower rails in the wardrobes.
- Bedroom doors are marked with the door number on the front
- All furniture in the bedrooms can be moved around at the guests request and can also be removed.
- The beds in our accessible rooms are doubles. These rooms all interconnect to a standard room so carers/ relatives can stay next door and the doors can be left open between the 2 rooms.
- The height of the beds to the top of the mattress is 22".
- The clear space under the beds in the accessible rooms is 7".
- The bedroom is lit with LED wall lights and 2 spotlights above the bed.
- Additional lighting can be requested but is not guaranteed.
- Non allergenic bedding can be requested but it is not guaranteed
- Hearing impaired alert systems are provided free of charge from reception (subject to availability)
- A hearing loop can be hired in if requested in advance.
- The phones have a flashing light indicator enabling the call to be seen and heard.
- Instructions on how to activate subtitles on the TV can be obtained from reception.





Bathrooms, Shower-rooms and Toilets (Ensuite or Shared)

- A fully accessible room has no bath in the bathroom but there is a wet room shower, with a seat attached to the wall.
- All bathrooms are equipped with grab rails in the bathrooms and there is flat access from the bedrooms to the en-suites.
- The clear door opening width of the bathroom door is 35".
- The height of the WC from floor to seat is 19" and the transfer side when looking at the WC is to the right.
- The height of the wash basin 28" and there is clear space under the sink.
- Support/grab rails are located next to the toilets.
- The taps throughout are lever and turn style.
- The bathrooms are well lit with wall lights and florescent tubes over the mirrors which are fully encased.
- The towels are white.
- There are red emergency pull cords located in the bathrooms with re-set boxes for these located inside the bedroom doors and next to the bed.
- Our taps in our accessible bathrooms have been embossed with hot and cold tactile markers.



Public Areas - Halls, Stairs, Landings, Corridors

- The corridors are well lit with wall lights and spotlights in the ceiling; the corridor width is 57" wide.
- The flooring on all corridors is carpeted.
- We have three lifts from reception to all floors
- The refuge areas are located on each corridor stairway with a refuge call point at each one.



Public Areas - Lounges, Lobbies

- Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main doors which have a clear opening width of 49".
- These areas are level throughout with access space between furniture, with a combination of high and low tables, couches and high back chairs.
- These areas are all well-lit with ceiling lights, wall lights and we also have floor lamps.
- There are no TV's in the lobby/lounge area - we have 2 TV's in our bar.
- Food and drink can be consumed in these areas if requested.
- The nearest WC's and accessible WC are located on the ground floor.

Restaurant/Dining Room, Bar & Bar area

- The bar and restaurant are located on the ground floor and are level throughout.
- The clear width to each area is 110" for the bar and 56" for the restaurant.
- There is space for wheelchairs and push chairs and furniture can be moved if necessary.
- The lights in the bar and restaurant are dimmed in the evenings but remain on during the day.
- The flooring in the restaurant and bar is wooden and carpet.
- We try to accommodate any dietary requests and ask that we are informed in advance.
- Room service is available between 12pm and 5am.
- Both bar and restaurant food will be brought to you when ready.
- Breakfast is a self-service buffet. Assistance is available if necessary.
- The nearest WC and accessible WC is on the same level.



Public Toilets

- The public/accessible WC's are located on the ground floor, the accessible WC is a unisex toilet and it is not locked.
- There are no ramps or steps to gain access to the toilets.
- Both external and internal access doors are 35".
- The height of the WC from floor to seat is 18".
- There is a grab rail (when facing the WC) to the right of the toilet.
- If guests need assistance, there is a red emergency pull cord in the toilet which is linked to our reception desk.
- Our taps in our accessible public toilets are marked with tactile mark to distinguish hot and cold.



Conference and Meeting Rooms

- We have four meeting rooms in total which are located on level one, lift access is available.
- All meeting rooms are wheelchair accessible.
- All areas are well lit with spotlights and wall lights.
- Furniture can be moved in the suites and also the lobby areas upon request.
- The floor surfaces are all carpeted.
- The contact for conference is 01332 621 1005
- A hearing loop can be provided if requested in advance.
- There are WC's and accessible WC's located on level one.



Additional Information

As health, comfort and safety are of the utmost importance to us, our hotel staff have received disability awareness training. Please do contact our Duty Manager if there is something that needs our attention. We will endeavour to ensure that your individual needs are met wherever reasonably possible.

Advice about evacuation should you need assistance (in the unlikely event of an emergency) should be discussed directly with the hotel.

Personal Emergency Evacuation Plan (PEEP)

We understand that many people will be able to leave the building unaided; however, some may require assistance. Therefore, we would like to offer you the opportunity to have a Personal Emergency Evacuation Plan (PEEP) to ensure that you can leave the building safely in the event of an emergency. The plan will explain what options you wish to take in the event of a fire evacuation. The plan will also state who is designated to assist you in our evacuation should you require this.

Each floor contains a refuge point in case of an emergency evacuation. If you have specific access requirements with regards to evacuating during an emergency evacuation please make this known to reception. Should the fire alarm sound during your stay you will need to evacuate the building by using the nearest emergency exit stairwell nearest to your bedroom. The meeting point is on the green area at the front of the hotel entrance

Jurys Inn Derby
King Street
Derby
DE1 3DB
Telephone: 01332 621 1000

dbi_operations@jurysinns.com

<https://www.jurysinns.com/hotels/derby>

Hours Of Operation: Open all year

Local Equipment Hire: <http://www.derbyshopmobility.org.uk/>

Local Accessible Taxi: Albatross 01332 345 345- must be pre-booked in advance

Local Public Transport:

Derby railway station (1.5 miles)

Derby bus station (1.1 miles)