

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all of our guests/visitors.

Access Statement for
Jurys Inn Galway

Introduction

We are a city centre hotel located on the busy hub of Quay Street with a beautiful view overlooking Galway Bay. We have excellent public transport links with the train station only a 10 minute walk away, frequent bus schedule from right outside our door and we have a direct line with local taxi company 'Big-O Taxis'. We have 130 rooms over 4 floors. The ground floor has 15 bedrooms on it with two of them being fully wheelchair accessible.

We look forward to welcoming you. If you have any queries or require any assistance please phone 091 566444 or email jurysinngalway@jurysinns.com.

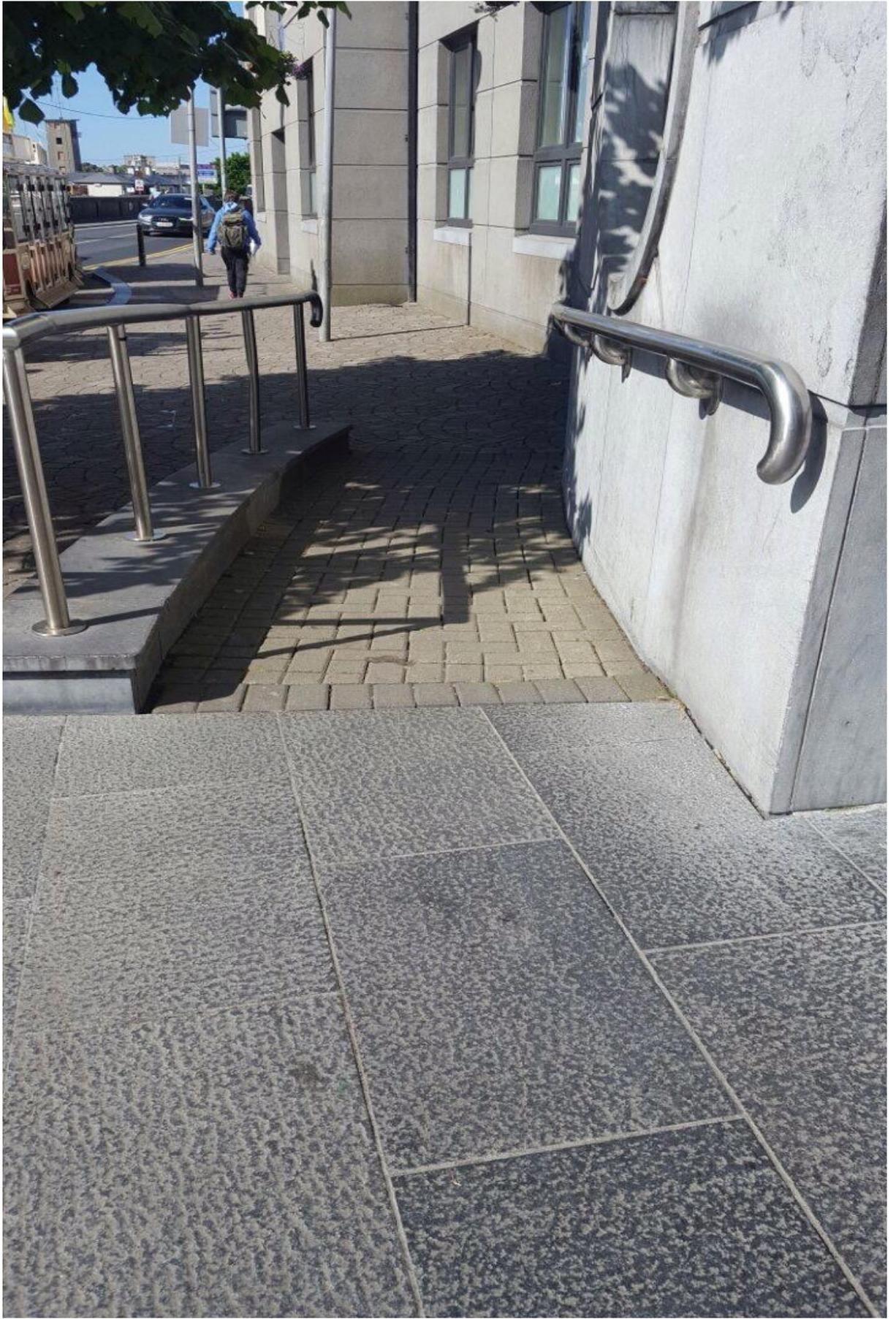


Pre-Arrival

- The nearest railway station is Galway Train Station and is located approximately a 10 minute walk away.
- We use a local taxi firm who have accessible taxis. These can be booked from the reception desk at any time.
- The Galway bus service operates with low floor levels, a ramp and a designated wheelchair space. There is a bus stop directly outside of the hotel that can take you to all of the cities key locations.

Car Parking and Arrival

- We have on sight parking facilities however there is a €10 24hr charge.
- There are drop off bays at the door of the hotel and a ramp also to facilitate wheelchair users.
- When entering the building there are automatic doors- these doors are manned from 11pm onwards by our security team and we also have a 24hr reception desk.
- If a guest is not able to take their own luggage to their room, we will take it for them.
- The opening width of our automatic doors is 91”.



Main Entrance / Reception / Welcome Area

- The reception desk is located just inside the front doors on the ground floor with no steps.
- There is a lift available to all floors from the reception. All areas of the ground floor are accessible.
- Pushchairs and wheelchairs can manoeuvre easily around reception, lobby, bar, restaurant and garden area.
- There are chairs and sofas available in reception area.
- The flooring in the lobby and ground floor is marble, in the bar and restaurant the floor is wooden with carpeted sections also.
- All areas in reception and the lobby are well lit with natural light and where this does not cover we have LED spotlights in the ceilings and wall lights.
- Guests can check in at the main reception desk but we can offer a check in in another area if requested.
- We frequently accommodate show rounds of the property, we advise that these are pre booked and can be done so by contacting our Sales Manager John Smalley on 091 531265.

Bedrooms

- We have 15 ground floor bedrooms, two of which are fully accessible with the rest of our 130 bedrooms spread over 3 floors.
- Bedroom doors are marked with the door number on the front – these are not raised in the Braille format.
- All furniture in the bedrooms can be moved around at the guests request and can also be removed.
- The beds in our accessible rooms are doubles.
- The space next to the bed for wheelchair to transfer onto the bed is 70.5”.

- The height of the beds to the top of the mattress is 22”.
- The bedroom is lit with LED lights and 2 spotlights above the bed. Additional lighting can be requested but is not guaranteed.
- The walls and doors are of a cream colour with one wall in the bedroom a sandy colour. The carpets are red. All of the bedrooms throughout the hotel are carpeted.
- All bedding is non-feather.
- Our accessible bedrooms have large button telephones. The phones have a flashing light indicator enabling the call to be seen and heard. They are also HAC (Hearing Aid Compatible)
- Instructions on how to activate subtitles on the TV can be obtained from reception.



Bathrooms, Shower – rooms and Toilets (Ensuite or Shared)

- Our accessible rooms have no bath in the bathroom but there is a walk in shower, with a seat attached to the wall.

- Our accessible bathrooms are equipped with grab rails and there is flat access from the bedrooms to the ensuite.
- The clear door opening width of the bathroom door is 35”.
- The taps throughout the hotel are lever and turn style.
- The shower dials are on a turn mechanism throughout the hotel also.
- The bathrooms are well lit with wall lights and florescent tubes over the mirrors which are fully encased.
- The towels are white.
- There are red emergency pull cords located in the bathrooms.





Public Areas – Lounges, Lobbies

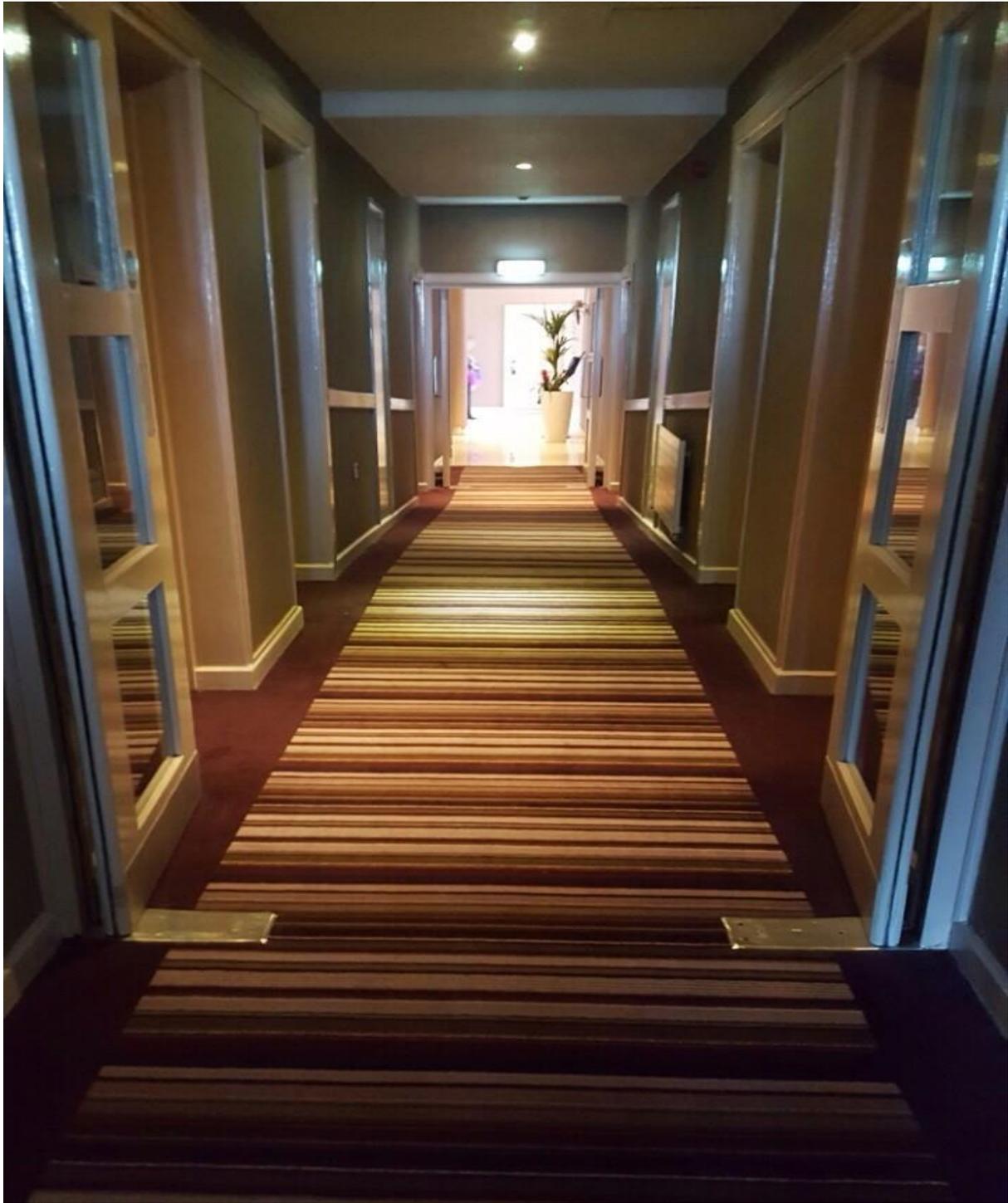
- Our lobby/lounge area is located immediately inside the front door with level entry. These are accessed through the main doors which have a clear opening width of 91”
- These areas are level throughout with access space between furniture, low tables, couches and bucket chairs.
- These areas are all well lit with natural daylight shining in and then a combination of ceiling lights and wall lights.
- The flooring is a mixture of marble and carpet.
- There are no TV’s in the lobby/lounge area – we have 2 TV’s in our bar.
- Food and drink can be consumed in this area if requested.
- The nearest WC’s and accessible WC are located on the same level just to the left of the reception desk.



Public Areas – Halls, Stairs, Landings, Corridors

- The corridors are well lit with wall lights and spotlights in the ceiling; the corridor width is 58” wide.
- The flooring on all corridors is carpeted.

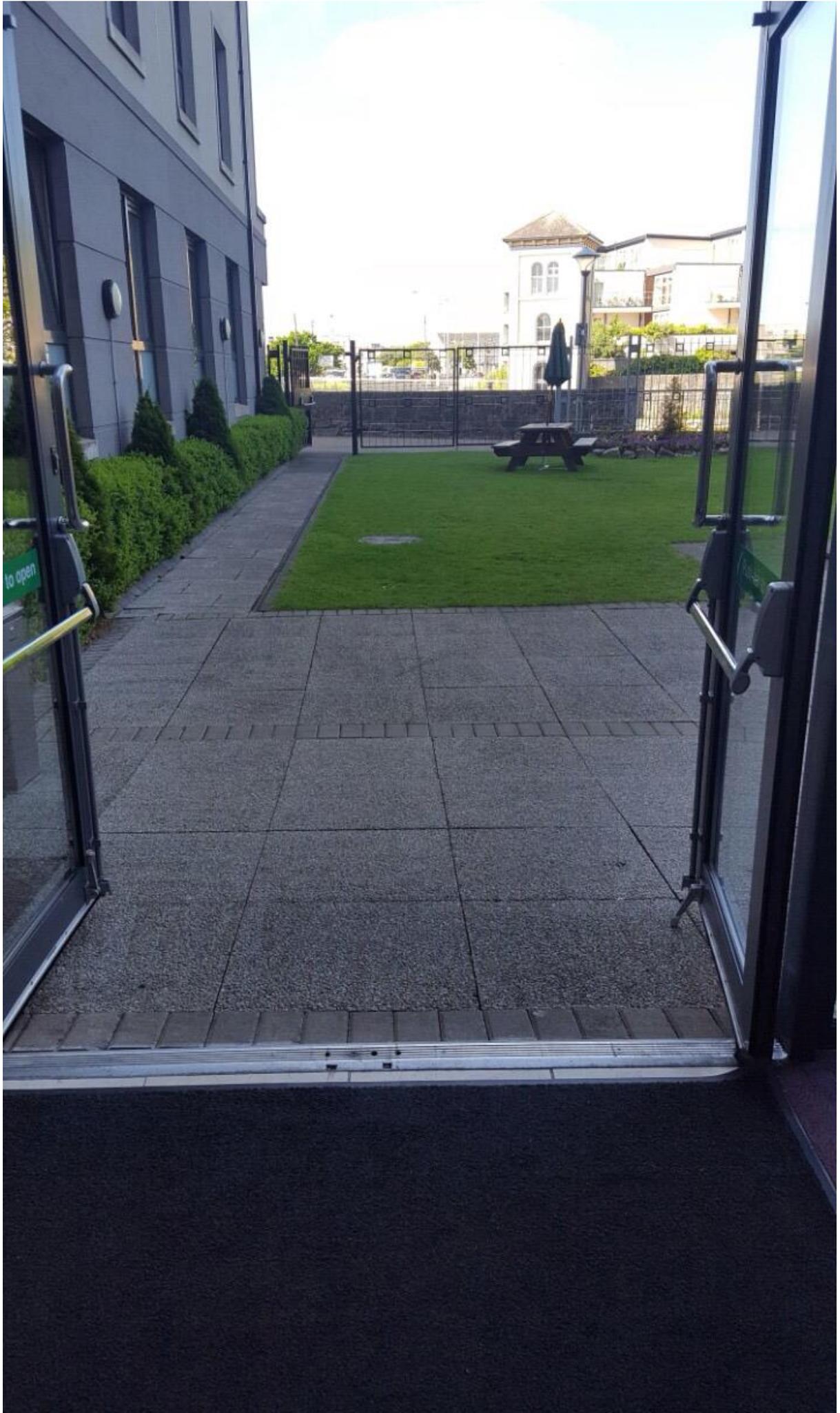
- We have two lifts from reception to all floors – the lift announces which floor you are on as the door opens.
- The refuge areas are located on each corridor stairway with a refuge call point at each one.



Restaurant, Bar & Garden Bar

- The bar, restaurant and garden bar are all located on the ground floor. The bar and garden bar are on ground level whereas there is a ramp up to the restaurant.
- There is space for wheelchairs and push chairs and furniture can be moved if necessary.
- The lights in the bar and restaurant are dimmed in the evenings but remain on during the day.
- The flooring in the bar is wooden with some sections of carpet. The restaurant is fully carpeted.
- We try to accommodate any dietary requests our guests may have and ask that we are informed in advance where possible.
- We provide 24hr room service however there is a €5 tray charge.
- Both bar and restaurant food will be brought to you as soon as it is ready, breakfast is a self service buffet. Assistance is available if necessary.
- Staff can read out the menu to you if required.
- All of our crockery is white, cutlery silver and the tables do not have cloths on them.
- The nearest WC and accessible WC is on the same level just passed the reception desk.





Public Toilets

- The public/accessible WC's are located on the ground floor just past our reception desk. The accessible WC is unisex toilet and it is not locked.
- There are no ramps or steps to gain access to the toilets.
- Both external and internal access doors are 35".
- There is a grab rail in the accessible bathroom.
- If guests need assistance there is a red emergency pull cord in the toilet which is linked to our reception desk.



Additional Information

- We welcome assistance dogs and would provide a water bowl.
- LED lighting is used throughout the entire building.
- The signage used in the hotel is of a medium font on a grey/silver background – pictograms are not used.
- The local hospital is University Hospital Galway and is a 15 minute walk away.
- We have complimentary WIFI throughout the hotel.

Contact Information

**Address: Jurys Inn Galway,
Quay Street,
Latin Quarter,
Galway.**

Telephone: 091 566444

Email: jurysinnsGalway@jurysinns.com

Website: <https://www.jurysinns.com/hotels/galway>

Hours of Operation: Open all year

Local Taxi – Big O Taxi