



ACCESS STATEMENT FOR JURYS INN NEWCASTLE GATESHEAD QUAYS

We aim to cater for the needs of all visitors in our 203-bedroom Hotel. The following statement is a summary of our provision. If you have any specific requests please feel free to call us and we will endeavour to help.

Pre-Arrival

The closest train station, Central Station is located within a 15 minute walk from the Hotel, when exiting the train station, turn right and walk down Neville street, turn right onto Dean Street and then you walk left onto the Newcastle Quayside and cross the Millennium Foot bridge and we are located down on the left. There is a Taxi company, Noda, based at the train station which there is normally a lot of taxis sitting at the Pick up/drop off point at the station.

We also have a local Metro/underground, which runs every 15 minutes from Newcastle international Airport, the closest stop is Central Station, and this takes around 20 minutes and operates from 05.50am until 22.45pm

There is also the local National express Coach Station situated Near Central Station just across the road from Newcastle United football Grounds 'St James Park'

Arrival & Car Parking

The Hotel Post code is NE8 3AE, if you are using satellite navigation this will bring you onto South shore Road where we are located. We do have our own car park which has 35 parking spaces, unfortunately we do not reserve any car parking spaces as there is a very limited space available, however we do have on disabled car parking space, if it is available upon arrival you can request that space providing you display your blue car parking badge. There are no steps leading into the Hotel, the Hotel is on street level. The front door has sensors inside and out and opens when motion is detected; it is approximately 2 Meters wide providing easy access

On entry to the Hotel there is a large Lobby with a spacious seated area. Our reception desk has 4 stations and also a lower desk for disabled guests to check in. There are 2 lifts which accommodate 13 persons per lift.

We do not have porter service; however, we are happy to assist Guests with their luggage. The city centre is approximately 10 minute walk away from the Hotel.

Public Areas

Breakfast is served in the Restaurant on the ground floor; this is all on the same level for easy access. Some furniture is flexible and can be move upon request. The tables are 71cm high by 110cm wide. Opening times are Monday – Friday 6.30am until 10am, Saturday – Sunday 7.30am until 11am. Breakfast is a self-service buffet; however, a member of staff would be available to help if required.

We serve food in the bar from 11am; this is also situated on the ground floor with no obstructions. The tables are the same height as those in the Restaurant. We do serve lunch in the Restaurant unless booked in advance with a larger group of people.

Dinner is served from 6pm until 10pm serving a la carte menu in the Restaurant.

Public Areas – WC

Public toilets are located on the ground floor with no obstructions. There is also a disabled toilet on the ground floor situated to the right of reception. Background Music is also played throughout the ground floor.

Bedrooms

We have 203 bedrooms over 4 floors; there are 2 lifts and also 2 stairwells. Each stairwell has an enclosed lobby with a disabled refuge point with intercom connection to reception in the event of an evacuation.

Bedroom and Bathroom doors are 83cm wide; our disabled bedroom doors are wider. We have 6 fully adapted and 4 partially adapted disabled rooms. Beds are 48cm high but can be raised on blocks upon request. Televisions have remote controls and Teletext. There is an armchair and an upright chair in all the rooms. All rooms have an ensuite bathroom with shower, although our 6 fully adapted rooms have wheelchair accessible wet rooms. The edge of the bath is 48 cm high.

Additional information

If the alarm bells sound continuously, a full evacuation must be carried out. There are 6 fire exits and as mentioned 2 refuge points on each floor for disabled guests to go to in the event of a fire with an intercom which links to reception. There are also red flashing lights in our accessible rooms for hard of hearing Guests.

The fire assembly point is out the front of the Hotel situated in the Baltic car park.

Assistance dogs are welcome in the Hotel

Contact Information

Jurys Inn Newcastle Gateshead Quays
South Shore Road
Gateshead Quay
Gateshead
NE8 3AE

Telephone 0191 401 6800

Fax 0191 401 6888

Email: newcastlegateshead@jurysinns.com

Website: www.jurysinns.com

Hours of Operation: We are open 24 Hours with both Reception and Switchboard Coverage.